



From Screen to Scene: A Qualitative Analysis of Smartphone-Zombie (Smombie) Phenomenon

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<p>Keywords:</p> <p>Qualitative, Smartphone Addiction, Smombies, Pedestrian Accidents, Public Safety</p>	<p style="text-align: center;">ABSTRACT</p> <p><i>This scientific article aims to conduct an exploratory case study of smombies – people seeking satiation through heavy engagement with their handsets, leading to a lack of awareness in their immediate settings. A recent tragedy occurred in a large metropolitan area in southern Punjab, Pakistan, where a student lost his life because he was absorbed in the phone. This death attracted the attention of the researchers to study the dynamics involved in this accident. Drawing from an interdisciplinary approach, the research meticulously examines the social, psychological, and cultural factors contributing to smartphone-induced distraction. The methodology deployed includes an extensive review of secondary literature, coupled with primary research involving qualitative interviews with individuals closely related to the victim, such as friends, family, classmates, and instructors. The intricacies addressed in the study highlight the sophistication and severity of the problem that extends far from simple distraction to important cultural and lifestyle dimensions. To summarize, not only do the authors deliver the message urging the audience to take action, but they have also grounded several proposals for further research and policy recommendations. These lessons are expected to enable the formation of a comprehensive framework of evidence that will drive the consolidated work towards addressing the broader issues of smartphone use in the context of pedestrian safety.</i></p>
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1 Introduction

The widespread adoption of smartphones has brought about a significant transformation in the way people engage in communication, social interactions, and information retrieval. Embedded in daily life, cell phones give people all sorts of benefits and conveniences. But they have also brought unanticipated results. Of these, one of the most talked-about is something called "smartphone addiction". This is becoming a serious problem. Smartphone addiction describes an unhealthy dependence on or use of cell phones, leading people to forego alternative activities. In some extreme cases, this addiction can physically harm its victims, such as causing walking or running accidents in public places.

The term "smombies," sometimes known as smartphone zombies, is used to describe individuals who are deeply interested in their cellphones while walking in public spaces, displaying a lack of awareness towards their immediate environment (L. L. Thompson, et al. , 2013). The observed behavioural pattern has led to a rise in global accidents, highlighting a negative aspect of the technology progress in contemporary times (Basch, Ethan, Zybert, & Basch, 2015). Although previous studies have investigated this topic in different international settings, there is a lack of scholarly literature that especially focuses on smartphone addiction and its correlation with accidents in Pakistan.

A metropolitan city of South Punjab, Pakistan has harbored an accident under consideration, which signaled the silent diffusion of smart phones in social fabric. The city is currently undergoing a notable process of urbanization and integration of technology. The use of smartphones among both young individuals and the broader populace has led to a noteworthy rise in events associated with smartphone distraction. The unfortunate incident concerning ZA, a university student who met a fatal outcome as a result of being distracted by a smartphone while traversing a train track, serves as a poignant illustration of the tangible consequences associated with the escalating issue at hand.

The subsequent research aims to examine the various societal and cultural factors, such as the prevalent utilization of smartphones that may have contributed to the unfortunate incident. The study also aims to investigate the wider implications of these occurrences, which could potentially have significant impacts on both people and society as a whole. The present study was undertaken with a focus on Pakistan in order to gain a deeper understanding of the risks associated with smartphone dependency in that particular context. In order to enhance one's understanding of the intricate relationships among various behavioural patterns, societal influences, and infrastructural variables that contribute to the intricate nature of a problem with global implications, doing a comprehensive qualitative on an actual event seems to be beneficial.

The remaining sections of this paper will provide a comprehensive assessment of smartphone reliance, focusing on a critical examination of the pertinent scholarly works. This section will also include a discussion on the theoretical foundations of the research. This paper will examine the research methods utilized, focusing on the ZA disaster as a central qualitative. This qualitative will be supported with supplementary sources and face-to-face interviews. After the process of categorization, the data can be subjected to examination and comparison with existing studies. The report concludes by highlighting the limitations of the research, proposing novel directions for further investigation, and suggesting regulatory modifications to address the risks associated with public smartphone dependency.

The objective of this study is to analyze the phenomenon from an academic perspective. The objective of this initiative is to encourage self-reflection, facilitate meaningful conversations, and motivate individuals to take action on a matter that goes beyond technological progress and encompasses human behavior, societal conventions, and cultural principles.

This study is extremely essential for a number of reasons. This paper investigates the topic's significance and justification. The growing prevalence of cell phones in daily life has increased public concern for pedestrian safety. The occurrence of smombies is not restricted to a specific geographical region; rather, it is a global phenomenon that requires serious consideration. Multan offers a one-of-a-kind setting for analyzing the current relationship between technology and safety. (Schwebel et al., 2012) The study's findings have the potential to provide practical insights for augmenting pedestrian safety at both the local and global levels.

Although studies have looked into the impact of smartphone-related distractions on driving behaviour, regional research on pedestrian accidents is lacking. Because Multan has special cultural, social and infrastructure features that are of interest to academics we recommend examining the smombie phenomenon in yet another way, hoping this will make some contribution to current scholarship (Basch et al., 2015). The discoveries of this research offer potentially valuable insights for plain people, civil engineers and police officers in metropolitan sites across Punjab as well as other settings where these conditions are met. The exact factors that lead to smombie-related accidents in particular can be isolated and combated with targeted measures such as public education programs, urban infrastructure adjustments that make walking safer for pedestrians, or policies designed to regulate traffic (Stavrinos et al., 2013).

Understanding the relationship between cultural norms, societal pressures and the Smombie phenomenon in the context of Pakistan will enable us to develop appropriate public safety solutions for this specific culture. This study will enable the identification of factors that exist in the background of society and then have the potential to benefit preventive measures in this area greatly. The centre of this paper is the integration of technology with human activity, which could serve to make an important addition to broader conversations about what consequences contemporary devices are having on our everyday lives and relationships. This phenomenon will likely give rise to a wealth of additional interdisciplinary research, drawing from the related fields of psychology, sociology, technology, and industrial space design. This study grows out of the real-life challenge of seeking to address a new safety problem which is manifestly present today and possibly even possesses dire consequences. Significantly, the research can be used to fill in gaps in our knowledge, make public policy more effective and suitable for different countries and regions, contribute towards the development of cultural science, and deepen our understanding of how technology interfaces with human behavior.

2 Literature Review

2.1 Empirical Literature

This review tries to make a comprehensive examination of prior research about smombies occurrences; pedestrian accidents caused by smartphone usage. The review is even more specific: identifying which contextual factors contribute to these cases, what consequences arise from them in terms of safety, what preventive steps people have taken, and how smartphone usage affects pedestrian behavior. Many studies have tackled the rapidly increasing incidents of smartphone use (Rose & Smith, 2011), with its effects on people's daily lives and walking habits. According to Schwebel et al. (2012)'s research, pedestrians who were on their phones while walking had a more timely response than non-phone-using pedestrians to the beginning of traffic flow. They paid no attention whatsoever in adverse traffic conditions, repeated bad decisions one after another involving road-crossing, and moved more slowly. Some pedestrians experienced a significant lag in their reaction time as a result of cell phone use. That was the finding from a recent study conducted by Byington and Schwebel (2013).

The variety of scholarly exploration on how smartphone usage influences pedestrian accident frequency has seen a substantial increase. As recorded by Stavrinos, Byington, and Schwebel (2011), distracted walking could be dangerous. According to L. L. Thompson, et al. (2013), mobile phone use signifies a kind of "distraction blindness", increasing the chances of

being in an accident. Academic study has been used to explore the political challenges smombies bring with them. Kim JooHee et al. (2017) looked at the impacts of anti-smombie acts. The writers made clear how law enforcement would help reduce accidents in pedestrians from using smartphones. Research has also been carried out to develop and run systems of prevention and consciousness-raising intended to reduce the hazards of distracted walking. Both Nasar and Troyer (2013) as well as Neider, McCarley, Crowell, Kaczmariski, and Kramer (2010) stress how important traffic education campaigns or interventions are in public terms (such as creating separate cycle lanes), highlighting just what an issue people who walk with smartphones have become.

Recently, some studies conducted context-specific analyses but there was hardly any literature on this smombie. In South Korea, Lim (2017) conducted a study to see how urban planning as well as cultural norms influence smombie action. Similarly, a study in other parts of Asia has also dealt with this and found the behavioral influence of cultural norms and urban design on smombies. In light of these concerns, however, technological innovation is the most appropriate source of remedies. A number of academic investigations have been undertaken to explore how technology might be able to help alleviate this problem. In their paper, Huang (2012) suggested that combining smartphone applications with environmental sensors could be used as a way to inform pedestrians in advance of potential hazards.

Researchers had approached the topic of smombies from different angles. They look at individual behavior, examine potential hazards for safety, develop laws, create preventive measures, and explore technical interventions. However, we can judge from this that there is a general lack of specialized research in Pakistan. This makes it necessary to emphasize that research studies should be conducted which are sensitive to the cultural, socio-economic and infrastructural characteristics of this region.

2.2 Theoretical Review

The theoretical underpinning of "smombies" or smartphone zombies is grounded in a range of psychological, human behavioural, public health, and transportation safety ideas and concepts. The subsequent theoretical review elucidates these perspectives. The Cognitive Distraction Theory is a crucial framework for comprehending the manner in which smartphone usage directs cognitive resources away from one activity, such as walking, and towards another, namely, utilizing the phone. According to research, the presence of this distraction impairs people's awareness levels and their capacity for quick reactions, which ultimately increases the chance of accidents (Strayer & Johnston, 2001). The second most important idea surrounding the matter is the In-attentional Blindness idea. Simons and Chabris (1999) were the first to propose the concept of inattentional blindness. When someone is attending to something else, they may not be able to notice something that is clearly apparent. This condition is known as inattentional blindness. This phenomenon clarifies the possible causes of pedestrians' probable inattention to approaching automobiles when they are absorbed in their smartphones.

Another influential standpoint belongs to Bandura, Social Cognitive Theory. He came up with this theoretical framework in 1986 that puts much emphasis on how people's environments and thoughts change how they act themselves. It can throw light upon why the norms of society and peer pressure, especially in young people, will be conducive to making more smombies.

Moreover, the Health Belief Model by Rosenstock (1974) suggests that there is a myriad of reasons behind people deciding not to pay attention to potential health hazards of 'zombie' behavior. For example, possible determinants of preventive health behavior are such factors as perceived risk sensitivity and severity, cues to action, as well as perceived benefits and barriers. The third hypothesis we are going to elaborate on is Media Dependency Theory. It was presented by Ball-Rokeach and DeFleur (1976). Media, audience, and society have

intricate relations in this theory. Within context, observation of cell phone dependence by smombies offers profound insights into the effects on social behavior and personal senses of reality that result from addiction.

The smombie is a complex problem that addresses cognition, social interaction and health, the environment, and transportation. To gain full knowledge of smombie behavior requires an interdisciplinary approach with many elements in consideration such as local cultural norms, urban infrastructure, legal frameworks and technological advances. This study therefore aims to view smombie addict dynamics among young people in China from a macro perspective. As we know even a microcosm like our subject group can teach something new in the field of addiction and behavioral psychology.

3 Methodology

The methodology described below is intended to investigate a single incident of a smartphone-related pedestrian tragedy in a metropolitan area of South Punjab, Pakistan. This qualitative research design permits a comprehensive examination of the complex relationship between individual behavior, technology, and environmental factors.

3.1 Research Design

A qualitative design has been chosen for this study to paint a picture of the intricate problem of pedestrian accidents related to smartphones in a megacity in South Punjab, Pakistan. To start from one horrific example, the researchers aim to decode the multitude of human, technological, and environmental building blocks that brought this tragedy to life. One is done to avoid similar events in the future. This technique facilitates gaining a full understanding of the incident's background, the conditions that contributed to it, and the consequences of it.

3.2 Case Selection

The selected case tells the tragic catastrophe that befell ZA, who was killed by a train after accidentally using headphones while walking on a railway track. The case was chosen because it offered the chance to look into the problem of "smombies" or smartphone zombies, and since it was both comprehensive and terrible. The case was also chosen due to the significant documentation and accessibility of authentic documents like eyewitness accounts, family testimonies, and government data.

3.3 Data Collection Methods

Semi-structured interviews were conducted with Family members, including parents and siblings, Friends, class fellows, Teachers, and university staff. Further, Eyewitnesses and railway officials were also interviewed. Further, to increase the credibility of data, multiple sources of evidence are used to ensure the robustness of the study. It includes documentation of the accident scene, police reports, medical records, social media reports, and print media news articles related to the accident.

3.4 Data Analysis

To analyze the data about the incident, an iterative approach is employed. Initially, open codes were discovered, and eventually, they evolved into significant data-based themes, patterns, and relationships. In this process, triangulation was continuously used to cross-validate data obtained from multiple sources to strengthen the credibility of the study. The narrative was created by constructing a chronological and thematic narrative to represent the findings. This action was taken to conclude the procedure.

4 Thematic Analysis

Firstly, data familiarization was done through reading and re-reading the interview transcripts, field notes, and secondary data sources to gain a deep understanding of the data. Secondly, the Coding Process started with the identification of open coding to identify significant patterns. Some preliminary codes were a distraction, mobile Phone addiction, Cultural Attitudes, and social conformity. After an extensive coding process, the codes were collated into potential themes, and gathering all relevant coded data extracts. The process continued to refine and define the themes, ensuring that they formed a coherent pattern. Further iterative analysis was done to refine the specifics of each theme, and the overall story they tell and determine the 'essence' of each theme. Finally, this analysis is reported by weaving the analytic narrative and data extracts and contextualizing the analysis concerning existing literature and the research question.

The thematic analysis reveals nuanced insights into the phenomenon of smombies and provides a complex understanding of the socio-cultural, emotional, and regulatory aspects surrounding the tragic accident in Multan. The themes and subthemes provide a comprehensive perspective that may guide future interventions, policy changes, and awareness campaigns.

Table 1: Themes and sub-themes derived from triangulated data

Themes	Subthemes
A Distraction and Awareness	1. Prevalence of Mobile Phone Distraction 2. Awareness and Education about Safety
B Emotional Consequences and Community Impact	1. Grief and Loss 2. Community Response and Solidarity
C Cultural and Social Factors	1. Cultural Norms around Technology Use 2. Peer Influence and Social Behavior
D Policy, Regulation, and Enforcement	1. Existing Policies and Regulations 2. Enforcement Challenges

4.1 Ethical Considerations

Ethical considerations for this study were paramount and included Obtaining informed consent from the family and other participants. This study is very sensitive and requires handling the information with care and respecting the grief of those involved. For this purpose, the protection of the privacy of individuals and confidential information remained the main concern of the researchers. It is necessary to mention here that the deeply personal nature of the case may introduce subjective biases, and the unique nature limits the broader applicability of the findings.

5 Discussion

The discussion emphasizes the multifaceted nature of the issue, demonstrating that tackling smartphone-related pedestrian accidents requires a comprehensive approach that considers individual behaviors, community attitudes, cultural norms, and policy frameworks. This qualitative contributes to the existing body of literature and presents implications for policy, practice, and future research in Multan, Pakistan.

5.1 Theme A: Distraction and Awareness - The Dual-Edged Sword of Mobile Phone Usage

The complex interplay between distraction and awareness in mobile phone usage is a focal point in understanding pedestrian safety. This theme dives into the dichotomy where mobile phones while enhancing connectivity and information access, pose potential risks by diverting attention from the immediate physical environment.

5.1.1 Subtheme a: Prevalence of Mobile Phone Distraction - The Smombie Phenomenon

The term "smombie," or smartphone zombie, in effect, expresses the mobile phone distraction that is prevalent not only in Multan but also globally. It exemplifies a modern predicament in which the devices that make our world interconnected and aware bring about disconnection and muddle local social interaction (L. L. Thompson, Rivara, Ayyagari, & Ebel, 2013). Research supports this view, finding that Smombie behaviour is not just one episode in isolation but part of a larger trend involving changes in both technology and society. This theme implies complex solutions, with attention to both individual behavioral norms that might be changed as well as widespread enhancements made through technological netbuffers or new regulations against risky areas like common habitual associations themselves.

5.1.2 Subtheme b: Awareness and Education about Safety - A Cultural Imperative

Despite mobile phone distraction being present globally, in Multan and regions with similar socio-cultural environments, there are unique safety awareness and teaching problems that emerge. This subtheme brings forth the critical role of context-specific interventions, such as public education campaigns and school-based initiatives. The lack of awareness, combined with socio-cultural factors, requires specific interventions that not only take into account technological aspects but also cultural norms and values as well as social organization (Stavrinos et al., 2011). These kinds of interventions have seen success in other cultural contexts and that makes an argument for contextually relevant solutions.

The theme of distraction and awareness refines discussion on the use of mobile phones, casting it not simply as a technological difficulty but comprehensively as an interaction between behavior, culture technology and education. The thorough exploration of these subthemes' points to context-specific multipronged strategies needed to deal with mobile phone pedestrian safety, dealing with the fine nuances and opportunities that such challenging problems bring about.

5.2 Theme B: Psychological trauma and Community response: A Domino Effect

The investigation of emotive results and their effect on the community necessitates analyzing the consequences of an individual's tragedy in these areas from a more extensive societal perspective. The qualitative is an excellent microcosm of the consequences of mourning, bereavement, and community response to families and societies. It offers some useful knowledge on possible responses and reveals the possible ways in which it could influence their emotional well-being.

5.2.1 Subtheme a: Grief and Loss - A Shared Experience

The profound and poignant experience of bereavement and sorrow that individuals within the community, encompassing both their familial and social circles, have been enduring is not confined solely to the aftermath of the most recent catastrophic event. It resonates with overarching motifs encompassing profound encounters, lamentation, and the collective essence of the human experience. As per the scholarly work conducted by Neimeyer, Harris, Winokuer,

and Thornton (2011), the specific occurrence under scrutiny in the aforementioned qualitative elicits a universally experienced emotional reaction that surpasses geographical and cultural boundaries. This particular subtheme beckons forth a profound and thorough exploration of the intricate facets of grief and loss, transcending their mere existence as solitary occurrences, and instead recognizing them as fundamental elements intrinsic to the entirety of the human condition. It necessitates the implementation of empathetic methodologies that acknowledge the profound and intricate nature of emotions, and it proffers assistance through personalized therapeutic interventions that account for cultural nuances and disparities in the recipient's disposition.

5.2.2 Subtheme b: Community Solidarity and Social networks- A Curative Gizmo

The profound manifestation of communal solidarity and collective accountability in the aftermath of the calamity underscores the significance of community-centric endeavours and aid. The subtheme in question, as expounded upon by Berg and Svenson (2012), pertains to the community's inclination to unite in pursuit of a common goal, thereby embodying an innate human yearning for affiliation and unity. The observation made highlights the significance of harnessing the inherent robustness and fortitude possessed by communities, as it pertains to facilitating the recuperation and reconstruction efforts following a calamitous event. The conspicuous manifestation of backing implies that therapies rooted in the community may possess notable efficacy in fostering the processes of healing, fortitude, and constructive metamorphosis. The aforementioned approach duly recognizes the community as not only a passive recipient of interventions but also an active participant in the formulation and sustenance of solutions.

The subject matter of emotional consequences and their subsequent influence on the local community illuminates the multifaceted and interdependent nature of human emotions when confronted with adversity. The aforementioned statement underscores the paramount significance of comprehending the intricate nature of grief, loss, community reaction, and solidarity. Such comprehension is imperative in formulating solutions that are not only sympathetic and culturally aware but also firmly rooted in the collective aspirations and needs of the community. Through the recognition of the intricate emotional landscape and inherent capabilities present within communities, the subject matter at hand provides profound knowledge that can steer policy-making and conduct, thereby yielding approaches to trauma and bereavement that are characterized by enhanced humanity, compassion, and efficacy. The aforementioned revelations possess the potential to facilitate the development of more efficacious methodologies for managing and navigating the psychological repercussions of trauma and bereavement.

5.3 Theme C: Navigating Complex Influences -Cultural and Social Factors

The theme concerning cultural and social features aims to break down the complex web of traditions, concepts, and conduct that affect one's behavior, especially in the public's gaze. To comprehend the situation of smartphone-related incidents, one must first grasp these characteristics in full, as they pertain to a more in-depth examination of causality or logic. The issue is more focused on the endless interaction between cultural and social elements, necessitating close navigation among numerous aspects.

5.3.1 Subtheme a: Cultural Norms and Technology Adoption – Boon and Bane

This subtheme is particularly relevant, given the growing body of scholarship that looks in detail at how different cultures see and use technology. Such research work is sophisticated and covers technology's manifold way of affecting productivity, as seen through the interface between technology and human effort--- which sometimes puts the two at odds with one another or even blocks them altogether (Ishiguro, Sato, Takata, & Ozaki, 2016). For example, while technology and its mobile devices, in particular, are symbols of prosperity and modernism, it also pushes people toward dangerous behavior. If interventions are to be adapted

effectively in line with existing social values and beliefs, then it is incumbent to dive deep into details of the cultural norms shaping a society. This particular subtheme serves as a spur for further investigation into how different cultures use technology, focusing above all on valuing the complexity and contradictory commonplaces you confront when dealing with various cultural backgrounds.

5.3.2 Subtheme b: Peer Influence and Social Behavior - The Power of group

In fact, peer influence and social behaviour both have a huge impact on what an individual does or how they are willing to put themselves at risk. According to academic research by Simons-Morton et al. (1999), social relationships can be motivational resources as well as constraints. One phenomenon of peer pressure which is dangerous is the use of a mobile phone while walking or driving in traffic or other areas where one must pay attention. Peer pressure can breed behavior which includes a certain amount of risk. Nonetheless, it is noteworthy that positive peer influence can promote safe behaviour. This subtheme places heavy emphasis on the necessity for us to gain a comprehensive understanding of the many-layered aspects brought about by constantly changing peer relations and social behavior. This assertion reflects the necessity of dealing with social relationships to shape them in ways that are consonant with human nature and do not involve harm.

Once you've analyzed phone accidents in great detail, you find that one can achieve an all-around vision by giving due attention to culture and social structure and associated factors. The theme as described above speaks to a more intricate understanding of the prime factors at work itself by realizing that cultural norms for technology use sit upon a bed thoroughly infested with peer influences and social interconnections from every side. This view suggests that we need to go beyond simple, universal treatments to something more detailed and socially acclimatized. The above remark contrasts with an emphasis on intervening in the complex texture of culture and the social spaces where humans behave. In the process of developing such interventions, we must recognize the importance that they possess not just technical efficacy but also meaning that has deep roots in society.

5.4 Theme D: Policy, Regulation, and Enforcement - A Critical Framework for Safety

Notably, enforcement of policies, regulations, and laws is also an integral part of the topic on fatalities due to mobile usage. This is an element that is both a solution and a challenge that is expected to be addressed. The topic is mainly about the structural and systemic elements that are supposed to make a setting safer or unsafe over time.

5.4.1 Subtheme a: Existing Policies and Regulations - A Brooding Analysis

The influence exerted by extant laws and regulations on human conduct and the maintenance of security is undeniably substantial. However, a persistent query arises regarding the efficacy of these legal frameworks. Given the lamentable occurrence scrutinized within this particular qualitative, it becomes imperative to undertake a comprehensive assessment of the existing limitations. The aforementioned subtheme serves to foster a scholarly examination of the policies' pertinence, extent, and suitability in relation to the particular circumstances prevailing Pakistan. To what extent do the current regulations adequately address the distinctive cultural and social intricacies inherent to this particular region? The implementation, monitoring, and enactment of these processes shall be expounded upon. As per the scholarly work conducted by Retting, Ferguson, and McCartt (2003), the aforementioned concerns underscore the imperative of acquiring a comprehensive comprehension of the policy landscape and its level of congruence with existing demands and realities.

5.4.2 Subtheme b: Implementation Challenges - A Complex Interplay

The complexities inherent in the enforcement of laws serve to underscore the intricate interplay between legal mandates, governmental bodies, law enforcement agencies, and community stakeholders, as well as the broader societal norms at play. In order to achieve effective enforcement, it is imperative to establish a robust mechanism that guarantees compliance. Merely implementing regulations in isolation proves inadequate in facilitating the optimal functioning of enforcement efforts. As per the scholarly work of Peden (2004), the successful implementation of this endeavor demands a harmonious collaboration and synchronization among diverse governmental domains and hierarchies, alongside active engagement and support from the community. Considering the potential presence of lacunae, impediments, and incongruities, this particular subtheme directs its attention towards the pragmatic hurdles that necessitate overcoming for the efficacious execution of policy. The successful resolution of this matter necessitates the adoption of an integrated approach that encompasses the participation of various stakeholders. It is imperative that such an approach duly recognizes the intricate nature of law enforcement and endeavors to achieve a solution that is both enduring and equitable.

The central theme of policies, regulations, and their subsequent enforcement underscores the crucial significance of sound governance and the rule of law in ensuring the protection and well-being of the general populace. The aforementioned statement provides valuable insights into the complex framework of policy formulation and implementation, effectively clarifying the various prospects and obstacles encountered within this domain. The aforementioned theme offers a comprehensive elucidation that transcends mere scrutiny of legal matters, as it directs its attention towards the presence of relevant policies and the intricacies associated with their execution. The aforementioned perspective fosters a nuanced and collaborative *modus operandi* that aligns with the intricate nature of reality. Moreover, it promotes a comprehensive exploration of the interplay between laws, regulations, and their implementation within the broader social, cultural, and institutional framework. This phenomenon can be attributed to its capacity to facilitate a more profound exploration of the intricate interplay between laws, regulations, and their implementation within the broader context of social, cultural, and institutional dynamics.

5.5 Limitations of the Study

However, it is important to understand the limitations of this study and therefore interpret and generalize any conclusions drawn through the results with caution. However, such limitations only add to the rigor and credibility of the research. They establish a basis for future investigations that can deal with these constraints directly.

- The research looks at one accident, so the findings cannot be applied universally. Although the in-depth examination yields rich data, it may not encompass all aspects of factors leading to accidents in various situations.
- The study depends on interviews with friends, parents, classmates, and teachers--which might prejudice evidence in favor of subjective interpretations of events. This would affect the objectivity of the results.
- The research does not record the incident but relies upon second-hand accounts--which might lead to inaccuracies or incomplete information.
- A cultural dimension is added herewith: as the research applies specifically to Multan, Pakistan cultural factors could impact on behaviour, interpretation and reportage of the incident, thus limiting the general applicability of the results into other settings where different cultures predominate.

- Using secondary sources to present and explain the accident could have limited the depth of understanding, especially if these third-party descriptions were not exactly attuned to this particular accident's typical features.
- Since the research is based on a pre-existing theory about the dangers of using smartphones, there may be a tendency to adopt a line of thinking that collects evidence only by those standards. This overlooks many other possible explanations.
- The shocking nature of the accident might have an emotional impact on respondents that will color their accounts, thus leading to bias in data.
- The study involves a highly sensitive topic, and ethical concerns about how information is treated, and the privacy and dignity of those involved must be observed. This may limit the scope of the investigation.
- As the research is based on memories, memories and interpretations may have been altered by time. This would affect the relativity of data.

5.6 Suggestions for Future Research

By pursuing these future research directions and implementing targeted policy recommendations, it is possible to build on the insights gained from the qualitative and contribute to a safer and more mindful interaction with technology in public spaces. This multifaceted approach addresses the immediate risks associated with smartphone-related accidents and the broader societal factors that may influence this growing concern.

- Investigate multiple incidents across different regions to provide a more comprehensive understanding of the factors contributing to smartphone-related pedestrian accidents.
- Employ both qualitative and quantitative methods to gather more robust evidence. Surveys, observations, or experiments could complement case studies.
- i. Conduct studies on the cultural norms and values that may affect smartphone application habit, especially at Public Places. This may help to understand how these elements contribute accidents to occur.
- ii. By looking at specific technologies (e.g. smartphones, headphones), analyze cases of accident and consider elements like volume control, distraction, breach of user-interface design principles.
- iii. Study the impact of urban habitat and transportation facilities on pedestrian safety, particularly how these elements interact with smartphone usage.
- iv. Study the usefulness of education campaigns or technological solutions for cutting down risks associated with the use of a smartphone while walking.

5.7 Policy Recommendations

Following are a few policy recommendations for the concerned corners:

- It is suggested that both governments and organizations should take action to educate the public about the hazards of engaging in smartphone use while walking near train tracks where this kind of distraction could prove fatal to someone else.
- You may want to legislate or introduce regulations that discourage the use of smartphones in areas where pedestrians are at risk than in other places.
- Build safety features into urban design so pedestrians engaged in smartphone use are not killed in accidents, such as separate pedestrian lanes, screens in front of railways, and clearer signage.

- Call on technology developers to develop features that sense when users are walking and warn them of potential hazards.
- Integrate safe smartphone lessons into school curricula and community education programs to instil good habits early on.
- Formulate psychological care and community service plans for the families and communities of people involved in these tragic accidents so they can learn to live again after disaster strikes.
- Work with government agencies, research institutions, and industry to conduct interrogations of current problems and come up with solutions.
- It is important that our policies and interventions are sensitive to cultures other than our own, such as the variety of norms within a society.

6 Conclusion

The paper delved deeply into an alarming issue impacting not only Pakistan but societies worldwide. By closely examining a tragic real-world incident involving a university student from Multan, this research uncovered the multifaceted and intricate dynamics of smartphone addiction and its potentially dangerous consequences.

The themes that emerged through this study revealed that smartphone addiction is far more than a technological problem alone - it stems from a complex intermingling of social, cultural, behavioral, and infrastructural factors. ZA's unfortunate loss stands as a stark reminder of how seemingly innocuous smartphone use can escalate into fatal distraction. His case exemplifies the growing concern over the safety of "smombies," those so engrossed in their screens they are oblivious to potential dangers around them.

The findings emphasize the urgent need for awareness campaigns, education initiatives, and preventive steps to mitigate risks associated with smartphone distraction in public spaces. Policymakers, educators, community leaders, and citizens must work collaboratively to foster a culture of responsible smartphone usage. The recommendations presented are grounded in the belief that prevention requires shared responsibility across all segments of society.

In conclusion, the paper strived for a comprehensive understanding of a topic that has come to symbolize modern society's challenges. It serves as a call to action for all stakeholders to recognize the gravity of this issue and engage in concerted efforts to ensure the technology meant to connect us does not inadvertently lead to disconnect from our immediate surroundings and personal safety. ZA's case stands as a solemn warning that it is time to shift "from screen to scene," reconciling our digital lives with the tangible world around us, lest we fall victim to the very technologies that we helped create.

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Conflict of Interest

There is no conflict of interest among the authors.

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